Hosted and Managed Service

vSEC:CLOUD®

PRODUCT	vSEC:CMS On-Premise, Private Cloud	vSEC:CLOUD Cloud Managed
Quarterly Release - Server Upgrades	customer	Versasec
3rd Party Connections and Configuration	customer	customer
Configuration: Health Check and Use Cases	customer	customer
Credential Lifecycle Tasks	customer	customer
MAINTENANCE		
Server Maintenance	customer	Versasec
Database Maintenance	customer	Versasec
Backup and Validation	customer	Versasec
Monitoring and Incident Handling	customer	Versasec
SERVICE		
Premium Support	Versasec *	Versasec

Executed by customer

Executed by Versasec cloud operations

* Optional

vSEC:CLOUD production system provisioning - an Azure virtual private cloud system for the vSEC:CMS server, managed by Versasec

Site to site (s2s) VPN connection from customer's on-premises to the Versasec Azure vSEC:CLOUD network gateway (Public IP of vSEC:CLOUD)

Professional Services to assist with technical onboarding:
- Installation and configuration of vSEC:CMS Admin Application
- Verify HTTPS server connection
- System Owner Card and System Activation

Database managed and backed up

Maintenance of vSEC:CLOUD server and infrastructure

Managed server upgrades

Monitoring and incident handling of server and infrastructure

Annual subscription with automatic renewal

Premium Support

Versasec

versasec.com/products/vsec-cloud